

What to Expect When You Visit Our Office

During the COVID-19 pandemic, the safety and well-being of our patients, staff and doctors is our first priority. Our team will continue to go above and beyond the expectations for optometry practices so that everyone who enters our practice will feel safe. We are sure that you are well aware of the concerns about COVID-19, and we would like you to know the steps we are taking.

These measures include, but are not limited to:



**We All Need To
Wear Masks**



**Practice Social
Distancing**



**We Will Disinfect
Well And Often**



**We Offer
Curbside Pick Up**

In addition, it is crucial that we remain closed to all walk-in traffic so we can maintain physical distancing in our small space. Entry into our clinic is by appointment only. Even though we would love to see you, dropping by cannot be permitted for any reason for now.

Please know that we are here for you, and we are fully committed to keeping our community seeing its best.

YOU

- ALL patient encounters will be by appointment. Walk-ins will not be permitted
- Anyone who enters the building will be required to wear a face mask.
- No paperwork – appointments now require pre-registration on our website.
- We ask that you arrive at your appointment alone unless you are a minor or are in need of assistance.
- We ask that upon entering our clinic, that you immediately use hand sanitizer.
- Please arrive on time for your appointment, if you are late we may not be able to see you
- There is a 24 hour cancellation policy with fee in effect

US

- Appointment times will be spaced further apart to ensure social distancing.
- Plexiglass shields have been installed at all desks
- All of our staff and doctors will be wearing appropriate Personal Protective Equipment (PPE) including gloves, masks and face-shields.
- Every chair will be disinfected between each use.
- We will disinfect frames after a patient has contact with them.
- Regularly cleaning and disinfecting door handles, counters, reception room areas, and all spaces where public interaction occurs.
- Limiting the number of patients in the office or any area at one time.
- The exam room and pretesting instruments will be disinfected after every patient.
- All reading material has been removed from the waiting area.
- Public bathrooms are closed at this time
- Deep cleaning at the end of each day.